

Committed to Providing Exceptional Customer Service

# **OSIP Online Services Guide**

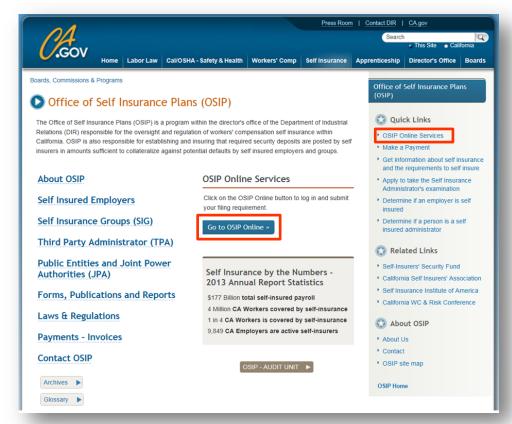
Self Insured Group (SIG)

#### What is OSIP Online Services?

OSIP Online Services is where self-insured participants log-in to submit a growing list of items. Self Insured groups will file Annual Reports, select or change actuaries (one must be chosen in order to file the Actuarial Summary and Study), and file Financial Statements. Available soon will be the ability to submit Core Member financial data.

Only one person at a time per company may have log-in credentials to perform these actions and receive notices and e-mail confirmations.

Annual Reports are due by March 1st and Actuarial Summaries and Studies are due by May 1st of each year. Please keep this in mind, as OSIP does not send out reminders. Please see the <u>Regulations</u> on the Administration of Self Insurance Plans.



# Log-In to OSIP Online

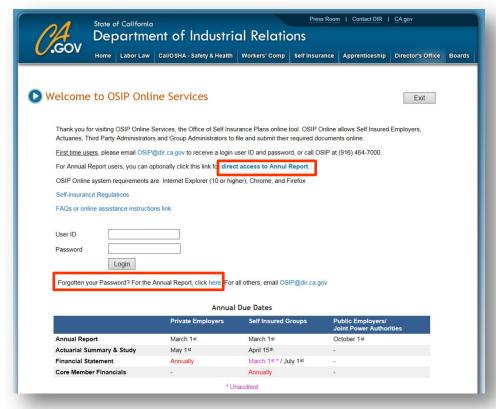
Existing users log-in at https://efiling.dir.ca.gov/OSIPO/ by entering your User ID and Password.

If you are trying to access the Annual Report log-in screen, either click on "direct access to Annual Report" or log-in to OSIP Online and be redirected to the existing Annual Report log-in screen.

If you forgot your User ID & Password refer to the area highlighted in red underneath the "Login" button.

Please e-mail OSIP@dir.ca.gov if this is the first year you are e-filing anything for your SIG.

Internet Explorer (8 or higher), Chrome, Firefox, or Safari will allow full functionality of OSIP Online. Internet Explorer is the optimal browser for the Annual Report.

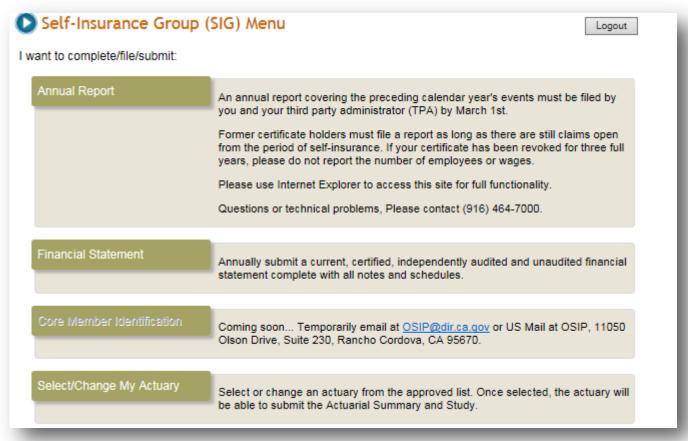


### **OSIP Online Main Menu**

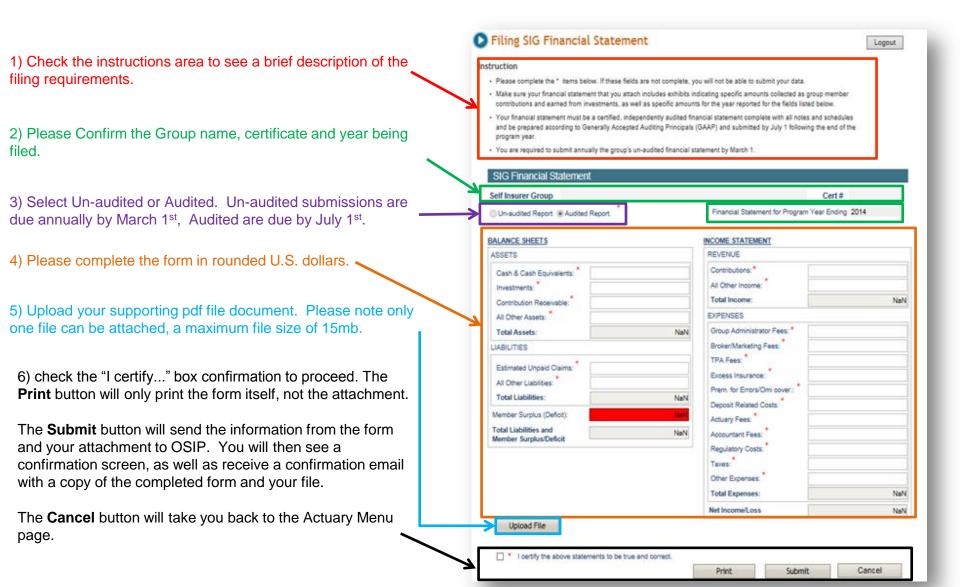
The **Annual Report** button will bring you to the same annual report log-in screen used in previous years. The report is due by March 1<sup>st</sup> each year.

The **Financial Statement** button will take you to the Financial Statement form where you can submit an Un-audited (due annually by March 1<sup>st</sup>), or an Audited (due annually by July 1<sup>st</sup>) Financial Statement

The **Select/Change My Actuary** button will allow you to select an actuary who has registered with OSIP. The Actuarial Summary and Study are due April 15<sup>th</sup> each year and can only be submitted after an actuary is selected.



# Filing a SIG Financial Statement



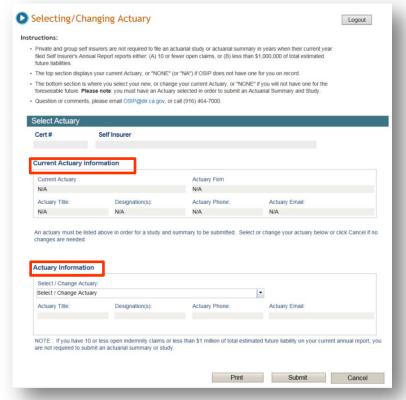
# **Selecting/Changing Your Actuary**

Select or change your actuary so they can file your Actuarial Summary and Study. The summary and study are not required if the most recently filed Annual Report had either 10 or less open claims or less than \$1,000,000 of total estimated future liabilities (see line 8 from your annual report).

Your current actuary, if you have one, will be displayed in the **Current Actuary Information** section.

An actuary only needs to be selected in the **Actuary Information** section if the section above has **N/A**, or if a different actuary will be conducting the study this year. If you cannot find your actuary, they may have to register with OSIP by e-mailing <u>OSIP@dir.ca.gov</u>.

Print a copy for you records, then click **Submit.** You, the new actuary, and the former actuary will receive e-mail confirmations of the change. You will also receive an e-mail confirmation with a PDF copy of the study after it is filed by your actuary.



## **Annual Report**

All self insured groups are required to file an Annual Report.

Formerly Self Insured/Revoked Groups:

Continue to file Annual Reports until a final report has been submitted showing all claims have been closed and there are no remaining claims with the expectation of future liabilities. After the first full three calendar years of being revoked, please enter zero employees and wages.

#### **Overall Process:**

- 1. Log-in at <a href="https://apps.dir.ca.gov/OSIP/">https://apps.dir.ca.gov/OSIP/</a>, click Create Annual Report, begin filling out the report, click Save & Close.
- 2. Let your TPA(s) know you have created the report so they can fill out their portion.
- 3. When they are finished you will see a checkmark by their name(s) on the first screen of your report. When all portions are complete you can submit them to OSIP by clicking **Submit**.
- 4. You will receive a confirmation e-mail along with a PDF copy of the report, including the TPA's portion.



## **Annual Report Log-In**

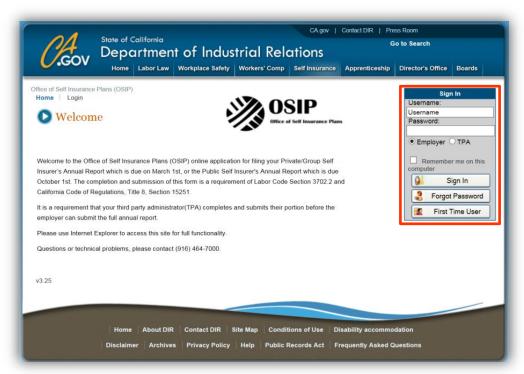
Log-in with the same Username and Password used last year/used to log into OSIP Online. Your User ID is your four digit certificate number (please remember to add leading zeroes if your certificate number is less than four digits).

Select Employer, then click Sign In.

If you are self administered and need to fill out the Liabilities by Reporting Location portion, enter the same Username and Password, but select **TPA**.

Please call (916) 464-7000 or e-mail OSIP@dir.ca.gov if this is the first year you are filing for your group so the password and e-mail address that will receive submission confirmations with PDF copies can be reset.

If you forgot your password, click **Forgot Password** and answer your security question to receive a temporary password and special link at the e-mail address entered when the password was created.

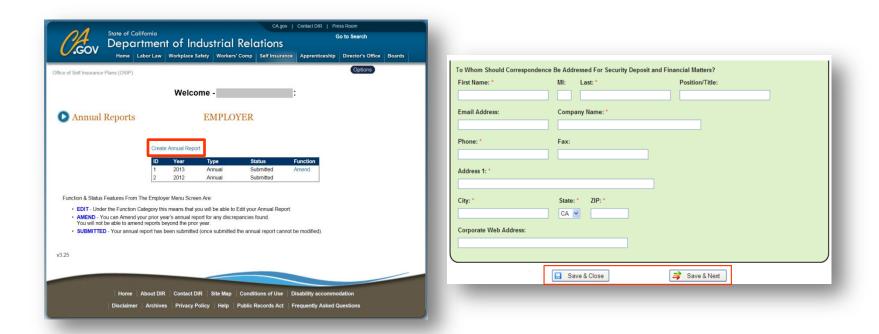


# **Annual Report - Create a New Report**

Click Create Annual Report to open a report for the preceding calendar year; for yourself and your TPA(s).

If you do not wish to fill out the report yet, click **Save & Close** at the bottom of the page. You can also begin filling it out and click **Save & Next** to continue through the three pages and eventually click **Save & Close**.

Let your TPA(s) know they can begin filling out the report you opened and saved.



## Annual Report - Edit, Amend, or Logout

After saving the report you will be brought back to the Welcome screen listing the report year, type of report, submission status, and options to edit or amend this years' or last years' reports.

Click on **Edit** to continue working on your report. Once a report is **Submitted** it cannot be modified and an amended report will have to be filed by clicking on **Amend** to make changes. After opening and saving an amended report, you and your TPA(s) will need to fill out the entire report again.

Logout by clicking on **Options**, then on **Logout**.

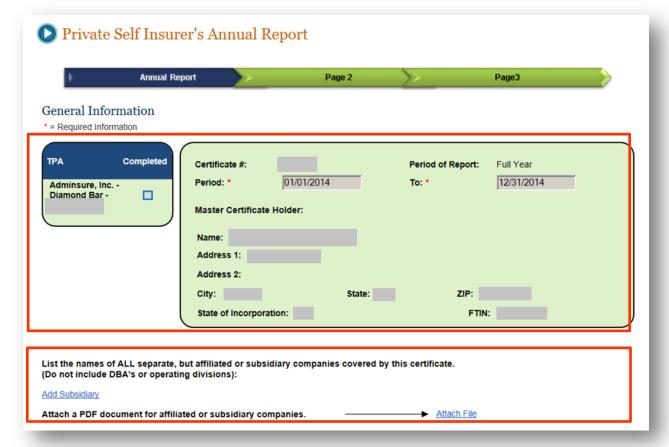


## **Annual Report - Page 1**

The top section is pre-populated, please review the information for correctness.

The TPA listed would be incorrect if a *Report of Transfer of Records* was not filed by your prior TPA, which is required on the date of transfer. Also, you and your prior TPA should file an Interim Annual Report within 30 calendar days of the transfer.

If you click on **Add Subsidiary** all of the affiliates and/or subsidiaries entered will be pre-populated on your next report or you may click on **Attach File** if you prefer to attach a PDF (include each of their states of incorporation and subsidiary/affiliate certificate numbers).

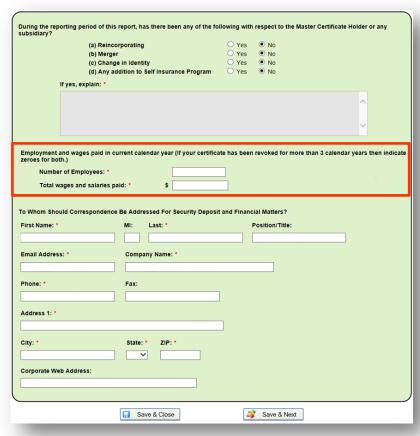


## **Annual Report - Page 1 Continued**

#### Number of Employees and Total wages and salaries paid:

- Enter what's reported to the Employment Development Department (EDD) on the *DE-6 Quarterly Report* or other similar EDD form used to report employment and wages for that calendar year.
- · A part-time employee counts as one employee, two part-time employees do not count as one employee.
- Enter "0" if this certificate has been revoked for three full calendar years.

The correspondence person entered for security deposit and financial matters will be automatically entered into OSIP's system. Please verify the information is correct then click **Save & Next**.



# **Annual Report - Page 2**

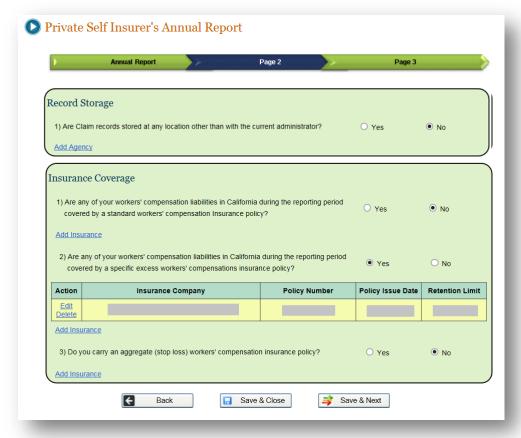
#### **Record Storage**

Choose "Yes" if any records are stored at a location other than with your current TPA and enter it on the window that will pop-up.

#### **Insurance Coverage**

Add any standard, specific excess or aggregate (stop loss) workers' compensation polices for the current reporting period. Choosing "Yes" will pop-up new windows to enter details.

#### Click Save & Next to continue.



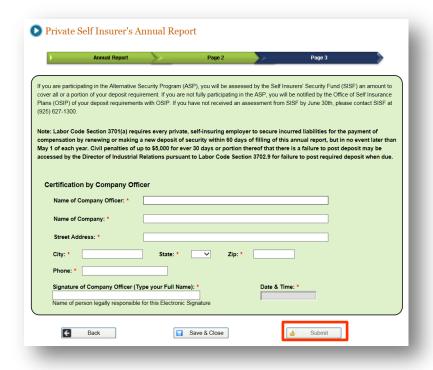
## **Annual Report - Page 3**

The Company Officer authorized on the Board Resolution must complete the section certifying the report is true, correct, and complete.

Review the report for accuracy. Once submitted, the report cannot be modified and a new/amended report will have to be filed by you and your TPA(s) to make any changes.

Click Submit when your report is finished (you will not be able to if the TPA has not clicked Transmit on their portion).

A pop-up window will give you the option to **Print and Submit** the report or to **Cancel** the submission, allowing further editing. The e-mail address entered when you chose your password will be sent a confirmation of the submission with a PDF copy of the report, including the TPA's portion.





# **Amending the Annual Report**

You and each of your TPAs must fill out an amended report to correct information on the original submission.

Follow the same process to file an amended report:

- 1. Log-in at <a href="https://apps.dir.ca.gov/OSIP/">https://apps.dir.ca.gov/OSIP/</a>, click Amend, begin filling out the report, click Save & Close.
- 2. Let your TPA(s) know you have created the report so they can fill out their portion.
- 3. When they are finished you will see a checkmark by their name(s) on the first screen of your report. When all portions are complete you can submit them to OSIP by clicking **Submit**.
- 4. You will receive a confirmation e-mail along with a PDF copy of the report, including the TPA's portion.



# **Interim Annual Reports**

An Interim Annual Report is required within 30 calendar days of changing TPAs. The prior TPA(s) will also need to file a *Report of Transfer* of *Records* to OSIP on the date of transfer.

If the TPA is completing separate adjusting location reports for claims handled at the same location, please call OSIP at (916) 464-7000 to obtain a substitute location number. Separate location pages count as separate adjusting locations in calculating the employer's annual license fee. Self insured employers that have separate substitute locations do not use the same location alpha character for the second or third substitute locations.

The Interim Annual Report must be completed by you and your prior TPA(s). Follow these steps:

- 1. The TPA will create the report by clicking Create Interim Report.
- 2. They will complete their portion and advise you that you can log-in to complete your portion and **Submit** the entire report.





